

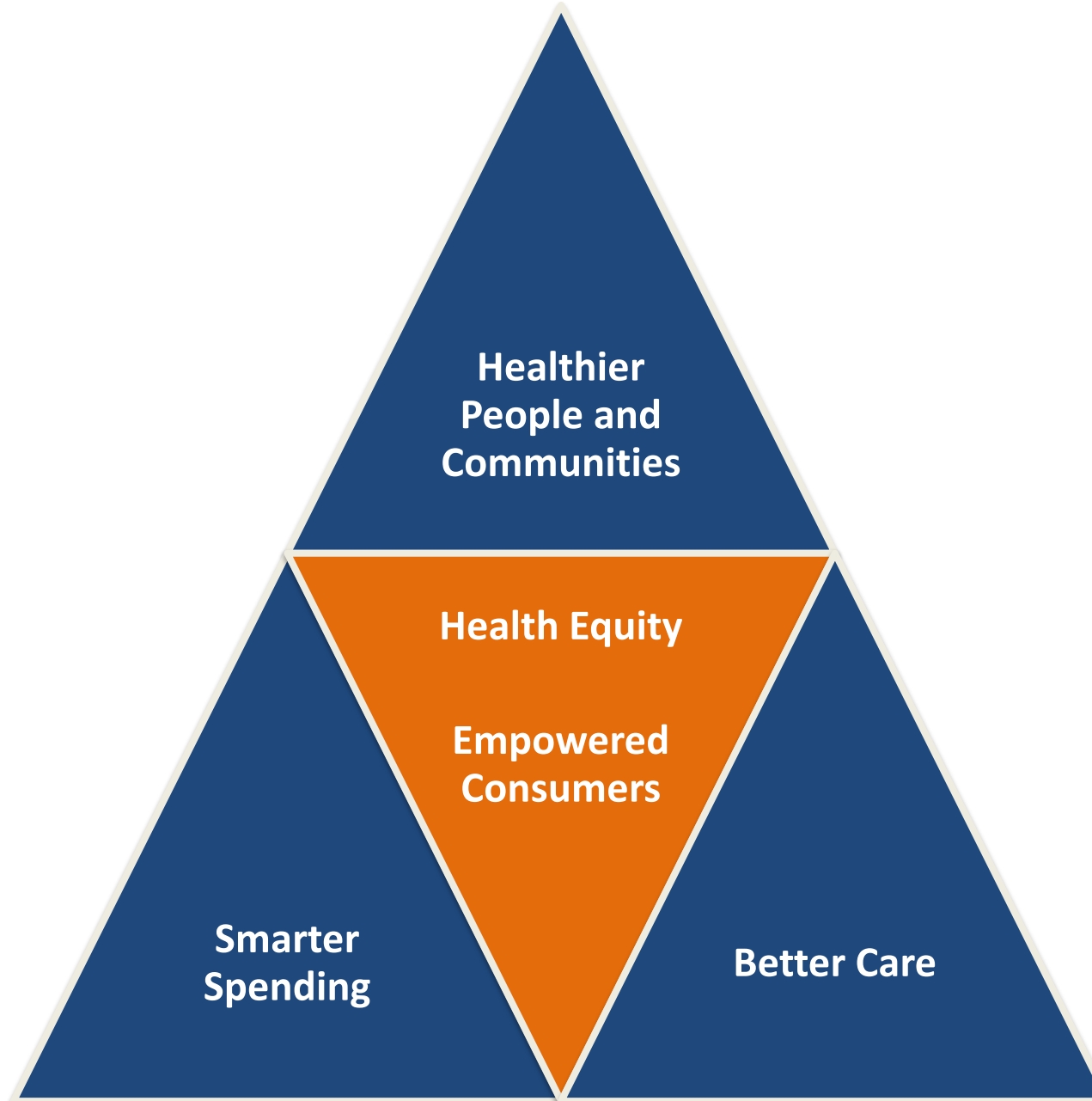
CONNECTICUT
HEALTHCARE
INNOVATION PLAN



SIM Community Health Worker Initiative: Goals and Progress

Covering CT Kids and Families

June 19, 2017





Population
Health



Payment
Reform



Transform
Care
Delivery



Empower
Consumers

Health Information Technology

Advanced Medical
Home Program
(AMH)



Enabling **Primary Care Practices** to provide patient-centered care

Community and
Clinical
Integration
Program (CCIP)

Enabling
Provider Networks to
improve care delivery



Community
Health Worker
(CHW) Initiative



Promoting the use of
Community Health Workers in Primary Care



CHW Spotlight

The HE Improvement Pilot requires Provider Networks to use risk stratification to identify HE gaps and develop CHW interventions to address.

Patient Centered
Medical Home +
(PCMH+)

Quality Measure
Alignment

Primary Care
Payment Model
Analysis



**Paying primary care
providers more for
achieving certain outcomes**

Encouraging providers to
achieve outcomes based on
common measures



Recommending and Modeling
Primary Care Payment Models



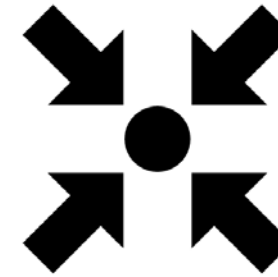
CHW Spotlight

PCMH+ Provides
add-on
payments to
FQHCs which
can be used to
fund CHWs to
address care
coordination
and behavioral
health needs.

Prevention Service
Initiative (PSI)

Health
Enhancement
Communities
(HECs)

Coordinating prevention
efforts between the community
and health systems

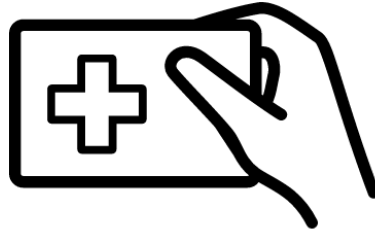


Planning for **regional**
accountability for preventing
health conditions



CHW Spotlight
The PSI will help
CBOs develop
formal linkages
with hospital
networks to
provide CHW-
led prevention
services like
Diabetes Self-
Management
Education.

Value-Based
Insurance Design
Initiative (VBID)



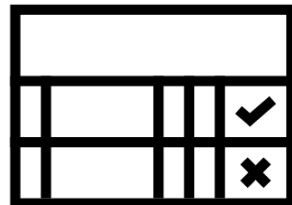
Promoting **insurance design**
that enables consumers to
choose high value health
services

Consumer
Engagement
Activities

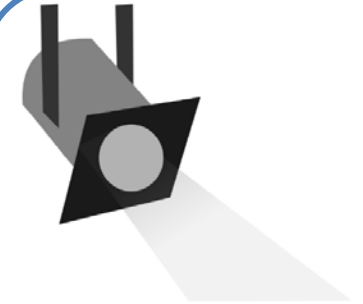
Engaging consumers in the
development and
implementation of all SIM
initiatives



Public Scorecard

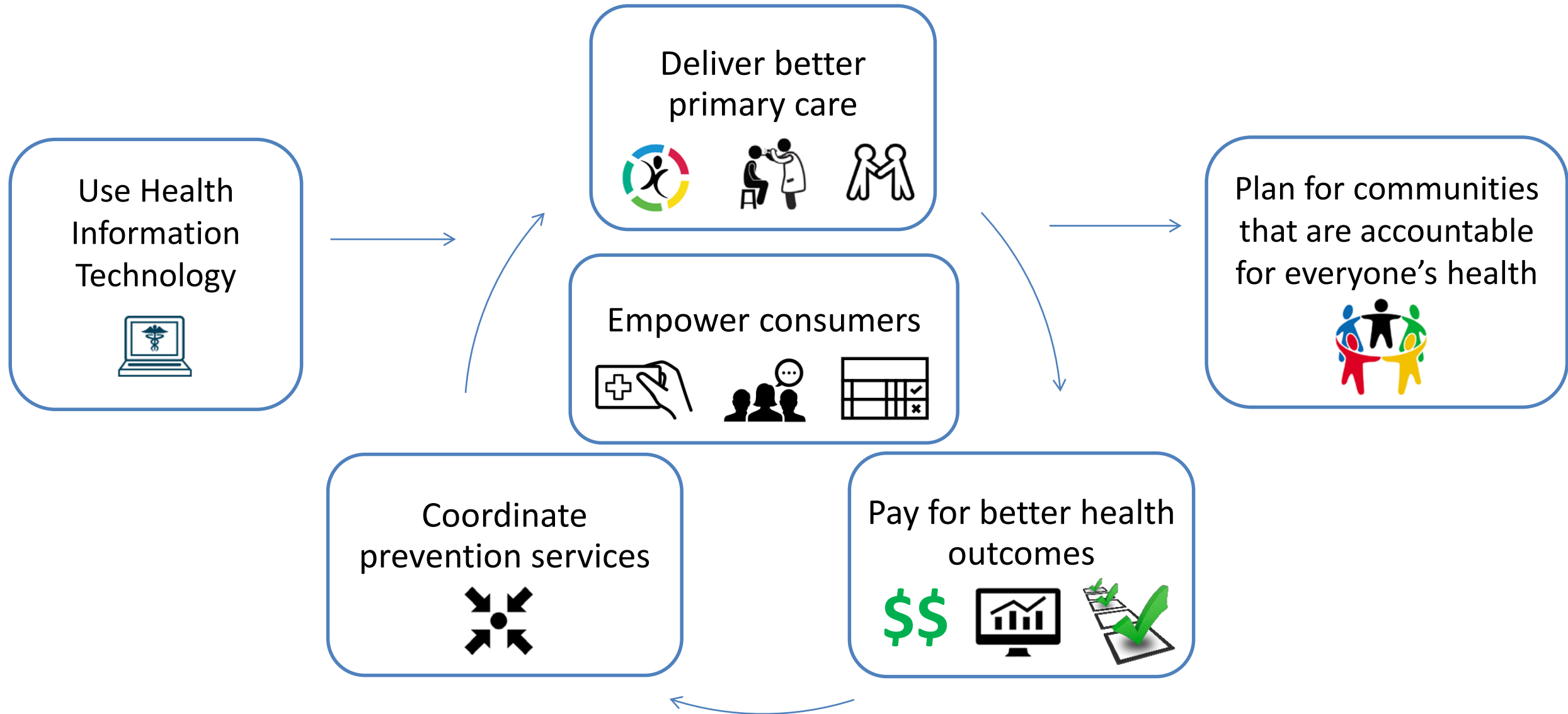


Developing Public Scorecard
to compare health system
performance, including
consumer experience



CHW Spotlight
Consumer
advocates are
partnering with
the CHW Team
to inform the
development of
a CHW website.

Fitting it together: Everyone Enjoys Better Health



Use Health
Information
Technology



Deliver better
primary care



Empower consumers



Coordinate
prevention services



Pay for better health
outcomes

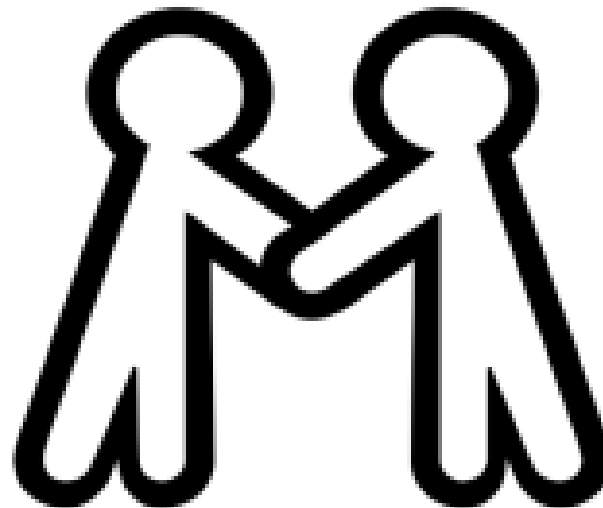


Plan for communities
that are accountable
for everyone's health



Overall goal:

Establish a sustainable, integrated, Community Health Worker workforce in Connecticut.



- Develop a **policy framework** for Community Health Workers in Connecticut that includes recommendations for: a CHW definition, scope of work, certification/credentialing, and sustainable funding.
- **Ensure the Community and Clinical Integration Program (CCIP) Participating Entities are successful** in integrating CHWs into practices to support patients with complex needs and improve health equity.
- Develop a **toolkit of best practices** for CHW integration into the healthcare system
- Establish a **website** for CHWs and Employers
- Develop a strategy in partnership with the Department of Labor to implement a **CHW apprenticeship program**

- The CHW Advisory Committee developed recommendations for a CHW definition, scope of work, certification/credentialing, and sustainable funding. **Report to be released for public comment in July.**
- Technical Assistance is underway for the Community and Clinical Integration Program including manuals, modules, and in-person activities on topics like CHW supervision and orientation and training.
- **Website launch expected September**
- Apprenticeship curriculum under review for updates
- **Senate Bill 126 Passed**

- Senate Bill 126: An Act Concerning CHWs: was passed by the House and Senate, awaiting signature by the Governor
- Defines CHWs using key components of the CHW Advisory Committee definition
- Requires the Director of SIM in coordination with the Commissioner of Public Health to:
 - Determine the financial implications of a CHW Certification Program
 - Develop recommendations on certification requirements, methods for administering a certification program, and requirements to recognize training programs
 - Provide final recommendations to the General Assembly by October 2018